



SEASONS

PLASTIC & RECONSTRUCTIVE SURGERY
MICHELLE A. SPRING, M.D.

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We would like to welcome you as a new patient to Seasons Plastic & Reconstructive Surgery. We look forward to participating in your health care needs.

Here is a list of important information for your visit:

- Due to the high volume of patients, if you are not on time for your appointment, it may need to be rescheduled.
- We have a Medical Appointment Cancellation Policy (enclosed in New Patient Packet).
- If your insurance requires a referral or authorization, please make sure your Primary Care Physician (PCP) has certified your appointment with a written referral.
- Some insurance companies require a prior authorization to see a specialist PRIOR to your first appointment. If this applies to you, and you do not have a referral at the time of service, your appointment will need to be rescheduled.
- Bring with you to your appointment:
 - Current insurance information (claim #'s, insurance card(s), updated info, etc.)
 - Your (or your guardian's) Photo ID
 - New Patient Packet filled out in its entirety PRIOR to your appointment.
- If you do not have insurance, and are not a cosmetic patient, you will be required to pay a \$150 deposit upon arrival. Any follow up visits will require a \$75 deposit at the time of service. The balance of your visit will either be refunded or invoiced to you.
- If you are coming in as a result of a motor vehicle accident or a victim of violence or crime, we will require a \$150 deposit upon arrival.
- Our business hours are Monday – Friday, 8:00am – 5:00pm.
- Please allow 48-72 hours for medication refills.

If you have any questions, please feel free to call our friendly staff, and we will be happy to assist you!

Truly Yours,

The Staff at Seasons Plastic & Reconstructive Surgery

CERTIFIED BY THE AMERICAN
BOARD OF PLASTIC SURGERY

Member



AMERICAN SOCIETY OF
PLASTIC SURGEONS

CONFIDENTIAL HEALTH QUESTIONNAIRE

Patient Name _____

Birth Date _____ Age _____ Height _____ Weight _____

Reason for this visit _____

SOCIAL HISTORY

Current Occupation: _____ Do you exercise regularly? Yes No

Who will care for you after surgery? _____ What type of activity? _____

Alcohol Use	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Tobacco Use	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Drug Use	<input type="checkbox"/> Yes	<input type="checkbox"/> No

If yes, amount of alcohol per week? _____

Number of packs per day _____ Number of years _____

If yes, please describe _____

PERSONAL MEDICAL INFORMATION

Allergies: _____

Current Medications and Supplements (including dietary supplements, nonprescription and herbal products)

_____ Dose _____
_____ Dose _____
_____ Dose _____
_____ Dose _____

Past Medical History (list any past or current medical problems or injuries)

_____ Date _____
_____ Date _____
_____ Date _____
_____ Date _____

Operations, Procedures and Complications (list any past or planned operations, including complications)

_____ Date _____
_____ Date _____
_____ Date _____
_____ Date _____

REVIEW OF SYSTEMS

Unexpected Weight Loss	<input type="checkbox"/> Yes	<input type="checkbox"/> No	Recent fever	<input type="checkbox"/> Yes	<input type="checkbox"/> No	Stroke	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Recent changes in appetite	<input type="checkbox"/> Yes	<input type="checkbox"/> No	Chronic dry eyes	<input type="checkbox"/> Yes	<input type="checkbox"/> No	Nervous breakdown	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Ear, Nose, Throat problems	<input type="checkbox"/> Yes	<input type="checkbox"/> No	Seizures	<input type="checkbox"/> Yes	<input type="checkbox"/> No	Bulimia or anorexia	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Heart attack	<input type="checkbox"/> Yes	<input type="checkbox"/> No	Heart failure	<input type="checkbox"/> Yes	<input type="checkbox"/> No	Unexplained infections	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Irregular or rapid heart beat	<input type="checkbox"/> Yes	<input type="checkbox"/> No	Pulmonary edema	<input type="checkbox"/> Yes	<input type="checkbox"/> No	Cold sores around mouth	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Angina or chest pain	<input type="checkbox"/> Yes	<input type="checkbox"/> No	High blood pressure	<input type="checkbox"/> Yes	<input type="checkbox"/> No	AIDS or HIV positive	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Heart murmurs	<input type="checkbox"/> Yes	<input type="checkbox"/> No	Heart surgery	<input type="checkbox"/> Yes	<input type="checkbox"/> No	Immune disorders	<input type="checkbox"/> Yes	<input type="checkbox"/> No
History of rheumatic fever	<input type="checkbox"/> Yes	<input type="checkbox"/> No	Asthma	<input type="checkbox"/> Yes	<input type="checkbox"/> No	Menstrual abnormalities	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Shortness of breath/wheezing	<input type="checkbox"/> Yes	<input type="checkbox"/> No	Chronic cough	<input type="checkbox"/> Yes	<input type="checkbox"/> No	Mood disorder	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Frequent heartburn or reflux	<input type="checkbox"/> Yes	<input type="checkbox"/> No	Sleep apnea	<input type="checkbox"/> Yes	<input type="checkbox"/> No	Cancer or tumor	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Jaundice or liver disease	<input type="checkbox"/> Yes	<input type="checkbox"/> No	CPAP machine	<input type="checkbox"/> Yes	<input type="checkbox"/> No	Blood transfusion	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Stomach bleeding	<input type="checkbox"/> Yes	<input type="checkbox"/> No	Lung disease	<input type="checkbox"/> Yes	<input type="checkbox"/> No	Easy bruising	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Stomach/duodenal ulcer	<input type="checkbox"/> Yes	<input type="checkbox"/> No	Abdominal pain	<input type="checkbox"/> Yes	<input type="checkbox"/> No	Frequent gum/nose bleeds	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Diarrhea/constipation	<input type="checkbox"/> Yes	<input type="checkbox"/> No	Hepatitis	<input type="checkbox"/> Yes	<input type="checkbox"/> No	Autoimmune disease	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Recent painful urination	<input type="checkbox"/> Yes	<input type="checkbox"/> No	Kidney disease	<input type="checkbox"/> Yes	<input type="checkbox"/> No	Anemia	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Blood in urine	<input type="checkbox"/> Yes	<input type="checkbox"/> No	Arthritis	<input type="checkbox"/> Yes	<input type="checkbox"/> No	Thyroid disease	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Unsightly/bothersome scars	<input type="checkbox"/> Yes	<input type="checkbox"/> No	Varicose veins	<input type="checkbox"/> Yes	<input type="checkbox"/> No	Diabetes mellitus	<input type="checkbox"/> Yes	<input type="checkbox"/> No

PATIENT INFORMATION

Please complete this form in its entirety as well as having your insurance and ID cards ready

PATIENT INFORMATION

Referred By _____ Primary Care Physician _____
Name _____ Soc. Sec. # _____
Last Name First Name Initial
Address _____
City _____ State _____ Zip _____
Sex M F Age _____ Birth Date _____ Single Married Widowed Separated Divorced
Email Address _____
Patient Employed By _____ Occupation _____
Home Phone _____ Work/Mobile Phone _____
In case of emergency, who should be notified? _____ Phone _____

PRIMARY INSURANCE

Person Responsible for Account _____
Last Name First Name Initial
Relationship to Patient _____ Birth Date _____ Soc. Sec. # _____
Address (if different from patient's) _____
City _____ State _____ Zip _____
Person Responsible Employed By _____ Occupation _____
Business Address _____ Business Phone _____
Insurance Company _____ Insurance ID # _____

ADDITIONAL INSURANCE

Is patient covered by additional insurance? Y N
Subscriber Name _____ Relationship to Patient _____ Birth Date _____
Address (if different from patient's) _____
City _____ State _____ Zip _____
Subscriber Employed by _____ Business Phone _____
Insurance Company _____ Insurance ID # _____
Names of other dependents covered under this plan _____

WORKMANS COMPENSATION INSURANCE IF WORK RELATED INJURY

Employer _____ Employer Phone _____
Insurance Carrier Name _____ Insurance Carrier Phone _____
Date of Injury _____ Claim # _____ Adjustor Name _____

AUTOMOBILE INSURANCE IF AUTOMOBILE ACCIDENT RELATED

Insurance Carrier Name _____ Insurance Carrier Phone _____
Insurance Billing Address _____ Adjustor Name _____
Date of Accident _____ Claim # _____

PEOPLE AUTHORIZED TO RECEIVE INFORMATION

(Only people listed below will be able to receive your medical information)

Name and Relationship to Patient _____ Phone # _____
Name and Relationship to Patient _____ Phone # _____

Name and Relationship to Patient _____ Phone # _____

ASSIGNMENT AND RELEASE

- **PLEASE BRING INSURANCE CARDS AT THE TIME OF YOUR VISIT (if applicable)**
- **ALL CO PAYMENTS OR DEPOSITS ARE DUE AT TIME OF SERVICE (if applicable)**
- If you do not have health insurance to bill, you will be required to make a deposit of \$150.00 on your first visit. A deposit of \$75.00 is required for all follow-up visits.
- If you are a cosmetic patient, your insurance will not be billed and payment is due in full at the time of service.

Seasons Plastic & Reconstructive Surgery relies on the insurance and billing information provided to us by you or your referring provider. In the event that this information is not accurate, a case deposit may be required, or your appointment may need to be rescheduled. After services are provided, we will submit our claim to your insurance carrier if applicable. In the event that payment is denied, the patient is responsible for full payment. All patient balances are due within 30 days of the statement date. It is the patient's responsibility to contact the billing department if this obligation cannot be met. Seasons Plastic & Reconstructive Surgery is committed to assisting our patients in meeting their financial responsibility; however, if arrangements are not made, we will utilize the services of a credit bureau or a collection agency. I hereby assign Seasons Plastic & Reconstructive Surgery all money due for medical and/or surgical services rendered by Seasons Plastic & Reconstructive Surgery in the event of a settlement. I authorize Seasons Plastic & Reconstructive Surgery to send my medical information to my primary care provider and/or referring provider as necessary.

ASSIGNMENT: I HAVE READ, COMPLETED, AND FULLY UNDERSTAND THE ENTIRE PATIENT INFORMATION PACKET. I HEREBY AUTHORIZE PAYMENT OF MY INSURANCE BENEFITS DIRECTLY TO THE PHYSICIAN AND RELEASE OF ANY INFORMATION REQUIRED.

Responsible Party Signature

Relationship

Date

MEDICAL APPOINTMENT CANCELLATION POLICY

Due to busy scheduling, we require 24 hour notice of cancellation. Failure to notify the office will result in a \$50.00 fee. This charge cannot be billed to your insurance carrier, therefore you will be responsible for the payment.

If you are continually unable to notify the office of a cancellation in a timely fashion, we may be unable to continue to provide services.

I have read, and understand, the above information:

Responsible Party Signature

Relationship

Date

INSURANCE POLICY

To accommodate the needs and requests of our patients, we participate with certain insurance plans. We are pleased to be able to provide this service to you, yet it is very difficult for us to keep track of all the individual requirements of each plan as they change from time to time. It is ultimately your responsibility to check with your insurance to understand the contract and coverage.

Each plan has different restrictions regarding how often services may be rendered or more importantly, where you should obtain these services.

SP&RS contracts/participates with the following insurance payers:

Blue Cross* Regence Medicare Medicaid**

You must have a referral to our facility with all managed care plans. Each authorization will specify the number of visits and expiration date. The patient is responsible for knowing when this authorization expires. Please contact your **primary care physician (PCP)** to find out the status of your referral before your scheduled appointment.

Providing the highest quality of care for our patients is our primary concern. We are more than willing to provide care within your insurance plan guidelines whenever possible. As a surgeon's office, we will contact your insurance for any pre-authorization for surgical procedures. To be sure there are no surprises, please check with your insurance regarding your benefits.

If you do not inform us of special requirements required by your plan and we perform a service that is not covered by your plan, we will bill you directly for those charges.

By working together, we can assist you in receiving the benefits you are entitled to. Any questions, please contact our office at (208) 265-4005.

I have read and understand the office policy stated above and agree to accept responsibility as described.

*Although we are contracted with *most* of these insurance plans, there are still some that we are either not contracted with and/or will need a written referral for prior to your first appointment. These include (but are not limited to) HMO, Managed Care, and Medicare Advantage plans. If you aren't sure about your plan, please don't hesitate to ask us!

**All Medicaid patients will need a Healthy Connections Referral from their PCP prior to their first appointment with us.

PATIENT CONSENT

I understand that, under the Health Insurance Portability & Accountability Act of 1996 (HIPAA), I have certain rights to privacy regarding my protected health information. I understand that this information can and will be used to:

- Conduct, plan and direct my treatment and follow-up among the multiple healthcare providers who may be involved in that treatment directly and indirectly.
- Obtain payment from third-party payers.
- Conduct normal healthcare operations such as quality assessments and physician certifications.

I have been informed by you of your *Notice of Privacy Practices* containing a more complete description of the uses and disclosures of my health information. I have been given the right to review such *Notice of Privacy Practices* prior to signing this consent. I understand that this organization has the right to change its *Notice of Privacy Practices* from time to time and that I may contact this organization at any time to obtain a current copy of the *Notice of Privacy Practices*.

I understand that I may request in writing that you restrict how my private information is used or disclosed to carry out treatment, payment or health care operations. I also understand you are not required to agree to requested restrictions, but if you do agree then you are bound to abide by such restrictions.

I understand that I may revoke this consent in writing at any time, except to the extent that you have taken action relying on this consent.

Responsible Party Signature

Relationship

Date

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MICHELLE A. SPRING, M.D.

AUTHORIZATION FOR AND RELEASE OF
MEDICAL PHOTOGRAPHS, SLIDES, DIGITAL IMAGES, AND VIDEOTAPES

INSTRUCTIONS:

This is a consent document that has been prepared to help inform you concerning permission to take photographs, slides, digital images, and videotapes and to use these images for a purpose as defined within this consent document. It is important that you read this information carefully and completely. After reviewing, please sign the consent as proposed by Dr. Spring or her representative.

INTRODUCTION

Medical photographs, slides, videotapes or any other images of you, or components of your medical record, may be taken before, during, or after a surgical procedure or treatment. Consent is required to take such images. Additionally, patients may consent to release these medical photographs, slides, images, and videotapes for a stated purpose.

1. CONSENT TO TAKE PHOTOGRAPHS, SLIDES, DIGITAL IMAGES, AND VIDEOTAPES

I hereby authorize Michelle Spring, MD and or her associates or licensees to take pre-operative, intra-operative, and post-operative photographs, slides, digital images and videotapes. I additionally consent to photographs, slides, digital images and videotapes of my interview, if applicable.

2. CONSENT FOR RELEASE OF PHOTOGRAPHS/SLIDES/VIDEOTAPES

I hereby authorize Michelle Spring, MD and or her associates or licensees to use pre-operative, intra-operative, and post-operative photographs, slides, digital images and videotapes for professional medical purposes deemed appropriate including but not limited to electronic digital networks including electronic medical records, print or visual or broadcast media, for purposes of examination, testing, credentialing and/or certifying purposes, for purposes of medical education, patient education, lay publication, or during lectures to medical or lay groups, for marketing and advertising, and for use in supporting documentation for insurance or third-party payer purposes, medical teaching, research or dissemination of medical information to medical and nonmedical audiences, including, but not limited to, journal or book publications, presentations, conferences or meetings.

I hereby grant permission for the use of any of my medical records including illustrations, photographs or other imaging records created in my case, for use in examination, testing, credentialing and/or certifying purposes by The American Board of Plastic Surgery, Inc.

I understand that I will **not** be identified by name in any release of these materials but in some cases the images may contain features that may make my identity recognizable. I release and discharge Dr. Spring and all parties acting on her authority from all rights that I may have in these images, and from any claims that I have related their use in the above mentioned manner.

I understand that I will not be entitled to monetary payment or any other consideration as a result of any use of these images and /or my interview.

Patient Name: _____ Date: _____

Patient Signature: _____

Witness: _____